

TableOnline, SAS (simplified joint stock company) with capital of 199.428 euros, registered under the number RCS 497 564 195 in Toulouse, headquartered on 2 avenue de Lombez, 31200 TOULOUSE collects some of your personal data in accordance with the provisions relatives to the personal data protection regulation (UE) 16/679 and of the law 78/17 of 6th of January 1978.

You can contact TableOnline :

- By mail : TableOnline, 2 avenue de Lombez, 31200 TOULOUSE
- By email : [support@guestonline.io](mailto:support@guestonline.io)
- By telephone : (+33) 05.82.95.09.33

### **Collect of of your personal data :**

TableOnline collects the personal data you are providing when you are making an online reservation on the restaurateur's website or partner's websites such as online guides or directories with the embedded Guestonline service.

To validate your reservation via the GuestOnline service, you have to communicate your name, first name and a contact email or phone number. Your personal data can also be processed by TableOnline when they are collected by the Restaurateur when making a booking by phone or directly to the restaurant.

TableOnline is responsible as such for the processing of your personal data. The Restaurateur is also responsible for your data processing and is required to ensure the same level of protection towards your data.

### **Optional information and sensitive data :**

The additional data you can freely supply like your date of birth or your diet preferences as well as all information relative to your health such as allergies or handicap can contain sensitive data.

These informations are strictly optional and should only be communicated if you consider that they are necessary for your reservation.

### **Minor personal data :**

The Guestonline service is not destined to minors.

If you discover that your minor child has made a reservation via the Guestonline service, please inform us by writing to this address : [support@guestonline.io](mailto:support@guestonline.io)

TableOnline commits to immediately delete minor's personal data as soon as it is informed.

### **Legal basis justifying the processing of your personal data :**

TableOnline collects your data on the basis of :

- Your consent: By validating your reservation, you expressly consent to the collection of your data. This consent may be withdrawn at any time by contacting : [support@guestonline.io](mailto:support@guestonline.io)

- Your reservation : the collection of your personal data is necessary for the execution of the service contract binding you to the restaurateur
- Our legitimate interest : TableOnline has a legitimate interest to collect your data to allow Restaurateurs to process your bookings made in their restaurant

#### **Use and sharing of your personal data :**

Your personal data are collected to allow the Restaurateur to process the bookings made in his restaurant via the Guestonline service.

The personal data collected are solely used to allow your booking to be processed and are intended :

- to TableOnline
- to the Restaurateur with whom the reservation is made
- where applicable, to the partners from whom you have made the booking, such as directories and guides

If, at the time of making the online booking you accept to receive news from the Restaurateur, your data will also be used for information, sales prospection and marketing.

#### **Retention period of your personal data :**

Your personal data are kept by TableOnline for three years after the last reservation has been made. When this time expires, the information is automatically deleted by TableOnline.

#### **Security of your personal data :**

TableOnline implements technical and organisational measures to ensure the security and confidentiality of your personal data.

TableOnline ensures that Restaurateurs, themselves responsible for treatment, as well as all subcontractors likely to have access to personal data take all useful precautions to ensure confidentiality, integrity and security of the data.

TableOnline commits to keep your data on secured servers located in the European Union.

#### **Transfer outside the European Union**

In order to allow the execution of the reservation service, TableOnline may use subcontractors located outside the European Union, particularly in the United States.

If necessary, your personal data may be transferred to these subcontractors.

The European Commission adopted a decision of adequacy on 12 July 2016 recognising that the United States offers a level of protection of personal data substantially equivalent to the requirements set by the European standards.

## **Your rights**

You have the right to access and rectify your data.

You can, moreover, request the limitation of the treatments carried out, exercise your right of opposition to the use of this data and require the deletion of the data collected.

You may also withdraw your consent to the collection of your data at any time.

Finally, if necessary, you have the right to request the portability of your personal data.

You have the right to exercise your rights by sending a message to the following email address: [support@guestonline.io](mailto:support@guestonline.io)

This option is offered in each message that TableOnline or the Restaurateur sends you through the Guestonline reservation software.

Your personal data are immediately deleted when TableOnline is informed of your death, unless the retention of such data is necessary to comply with applicable legal or regulatory provisions.

You also have the right to complain to the National Commission Informatique et Libertés (CNIL).

However, in order to better satisfy your requests and complaints, do not hesitate to inform us of your dissatisfaction before complaining to the CNIL.

At last, you have the right to request the communication of documents authorising the transfer of your data to a country outside the European Union.

## **Cookies**

Barcelona, Spain TableOnline collects information on how you use the Guestonline service. This information will take the form of "Cookie" or similar file.

The role of cookies is to identify you more quickly during your connection and facilitate your use of the service.

TableOnline reserves the right to implement "Cookies" to record any information relating to the navigation of your computer on the Guestonline platform, for the purpose of statistical analysis and improvement of our Guestonline service.

This treatment is based on your consent or the legitimate interest of TableOnline in the execution and improvement of its services.

In any case, you have the option to refuse, delete or set these cookies.

To avoid storing personal data, you can uncheck the "Remember me on this computer" box that appears on the module when booking.